PTO/SB/22 (12-04)			
PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)		Docket Number (Optional) 20366-069210	
FY 2005 (Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).)			
Application Number 09/660,785		Filed September 13, 2000	
For METHOD AND SYSTEM FOR ONLINE CALL MANAGEMENT			
Art Unit 2645		Examiner Roland G. Foster	
This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.			
The requested extension and fee are as follows (check time period desired and enter the appropriate fee below):			
<u>Fee</u>		Small Entity Fee	
One month (37 CFR 1.17(a)(1))	\$120	\$60	\$ 120
Two months (37 CFR 1.17(a)(2))	\$450	\$225	\$
Three months (37 CFR 1.17(a)(3))	\$1020	\$510	\$
Four months (37 CFR 1.17(a)(4))	\$1590	\$795	\$
Five months (37 CFR 1.17(a)(5))	\$2160	\$1080	\$
Applicant claims small entity status. See 37 CFR 1.27.			
A check in the amount of the fee is enclosed.			
Payment by credit card. Form PTO-2038 is attached.			
The Director has already been authorized to charge fees in this application to a Deposit Account.			
The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to			
Deposit Account Number 20-1430 . I have enclosed a duplicate copy of this sheet.  WARNING: Information on this form may become public. Credit card information should not be included on this form.			
Provide credit card information and authorization on PTO-2038.			
,			
I am the applicant/inventor.			
assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed (Form PTO/SB/96).			
attorney or agent of record. Registration Number <u>52,471</u>			
attorney or agent under 37 CFR 1.34.  Registration number if acting under 37 CFR 1.34			
Willi alks		May 18, 2005	
Signature		Date	
William J. Daley, Reg. No. 52,471		, (303) 571-4000	
Typed or printed name		· Telephone Number	
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.			
Total of one form is submitted.			

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